

Follow Up to Those Who Refuse or Withdraw (Form 6)

INTERVIEWER: Check to see if person completed a Baseline interview before completing this interview.

Date: _____

UConn ID: _____

Interviewer: _____

Circle one: Treatment Control Not enrolled

Time began: _____

Information from (circle one): Interview Form 4 Triage form

Person interviewed is (circle one): Client Someone else Client & someone else

If someone else, what is their relationship to the client?
(i.e., case manager, friend, job coach, PA, etc.) _____

At what point in the process did this person withdraw? (Circle one)

Before enrollment:

- 1 After speaking to CTW center
- 2 After speaking to BS, but without meeting them
- 3 After meeting Benefit Specialist (whether or not completed BC)
- 4 Person did not respond to "Can't reach you" letter

After enrollment:

- 5 Between enrollment and baseline
- 6 Before Quarter 1
- 7 Before Quarter 2
- 8 Before Quarter 3
- 9 Before Exit

1. Why did you decide to not participate (or to stop participating) in the Benefits Offset Project?

STOP HERE IF BASELINE INTERVIEW COMPLETE

2. First, I'd like to ask you about the letter you received telling you about the Benefits Offset Project. How easy or difficult was the letter to understand? Would you say ... *(If need clarification – The letter which invited you to call for a meeting with a Benefits Specialist.)*
- 1 Very easy to understand
 - 2 Somewhat easy to understand
 - 3 Somewhat difficult to understand
 - 4 Very difficult to understand
 - 997 Don't know / do not remember
 - 998 Refused
3. Did you show the letter or talk to anyone about it before you called the Benefits Offset Project Number? (If no, check no one, if yes, then ask who)
- (INT: Do not read list. Check all that respondent mentions.)**
- 0 No one
 - 1 Spouse, partner, girl/boyfriend
 - 2 Other family member
 - 3 Friend
 - 4 Case manager
 - 5 Employer
 - 6 Job coach
 - 7 Personal assistant
 - 8 Other: _____
 - 9 Other: _____
 - 997 Don't know
 - 998 Refused
 - 999 Not applicable – Does not remember getting letter

IF DROPPED BEFORE MEETING BENEFITS SPECIALIST, SKIP TO QUESTION 9

4. After you called the 1-800 number to ask about the Benefits Offset Project, how long did it take to get a meeting with a Benefits Specialist?
- _____ days
- 997 Don't know
 - 998 Refused
 - 999 Not applicable – Never had a meeting set up

Thinking about your meeting to learn about the Benefits Offset Project, please tell me how much you agree or disagree with each one of the following statements, using the following scale: strongly agree, agree, disagree, or strongly disagree.

5a. The Benefits Specialist addressed all of my questions or concerns. Do you ...

- 1 Strongly agree → **Skip to question 6**
- 2 Agree → **Skip to question 6**
- 3 Disagree
- 4 Strongly disagree
- 997 Don't know / do not remember
- 998 Refused
- 999 N/A – Did not meet with benefits specialist

5b. What questions or concerns were not addressed by the Benefits Specialist?

6a. I fully understand the new program being offered by the Social Security Administration called the Benefits Offset Project. Do you...

- 1 Strongly agree
- 2 Agree
- 3 Disagree
- 4 Strongly disagree
- 997 Don't know / do not remember
- 998 Refused
- 999 N/A – Did not meet with benefits specialist

6b. **ASK ALL:** What questions do you still have about the Benefits Offset Project?

7. The benefits counseling meeting gave me new information about Social Security and other resources that are available to me. Do you...
- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
 - 997 Don't know / do not remember
 - 998 Refused
 - 999 N/A – Did not meet with benefits specialist

How helpful were the following materials you received at the benefits counseling? Please tell me if each was very helpful, somewhat helpful, only a little helpful, or not helpful at all.

- 8a. The benefits management folder
- 1 Very helpful
 - 2 Somewhat helpful
 - 3 Only a little helpful
 - 4 Not helpful at all
 - 997 Don't know / do not remember
 - 998 Refused
 - 999 N/A Did not have meeting with benefits specialist
- 8b. The employment supports checklist
- 1 Very helpful
 - 2 Somewhat helpful
 - 3 Only a little helpful
 - 4 Not helpful at all
 - 997 Don't know / do not remember
 - 998 Refused
 - 999 N/A Did not have meeting with benefits specialist

ASK ALL (WHO DID NOT DO BASELINE):

9. People like yourself who receive cash benefits from SSDI can also have a job and earn money. How much money can you earn each month and not have your SSDI cash benefit affected?

10. How likely is it that you will earn more money than you currently are making within the next 12 months. Would you say it is....

- 1 Very likely
- 2 Somewhat likely
- 3 Not too likely
- 4 Not at all likely
- 997 DK
- 998 REF
- 999 N/A

11. Were you already planning to make changes to your job status within the next 12 months before you decided to participate in the Benefits Offset Project (*If did not have meeting, say: Before you got the letter*)?

- 1 Yes
- 0 No → **Skip to question 13**
- 997 Don't know
- 998 Refused

12. **If Yes or Don't know** – What job changes were you already planning on or thinking about making?

13. Is there anything else you'd like to tell us about your experiences with the Benefits Offset Project?

Thank you for taking the time to complete this survey.

Time finished: _____

Total time: _____